

APPENDIX 2 –CSP ACTION PLAN 2016-17 SUMMARY

Strategic Priority: Protecting Vulnerable People

Core Objectives:

- Increase reporting of domestic abuse and hate crime and ensure positive outcomes for victims
- Provide support for victims and perpetrators
- Work towards ensuring active involvement of all relevant partners such as health and wellbeing services

Cross-cutting Theme: Reducing harm caused by substance misuse

ACTION(S) – what needs to happen	OBJECTIVE – what is the expected outcome? This should contribute to the above core objectives.	BY WHEN	PERFORMANCE MEASURE – how will we demonstrate the objective has been met?	BUDGET & FUNDING SOURCE – Specify if PCC funding would be needed. If not, where funding would come from.	Update
Map services available for perpetrators of ASB with mental health issues Education around vulnerability of perpetrators in cases where they may also be victims	Support for ASB perpetrators with mental health issues	1 st April 2016-31 st March 2017	Perpetrators referred to services No incidents of ASB	Deliverable with existing resources	Action completed and steps now underway for a joint pilot project with voluntary sector re: support for vulnerable victims and perpetrators of ASB. Project will start winter 2017-18.
Continue to provide a children's service so as to intervene early with young people/families where domestic abuse is occurring.	Support for young people who have witnessed domestic abuse Increase in mental health and wellbeing of children who have witnessed domestic abuse Children are safer (PCC Outcome)	1 st April 2016-31 st March 2017	Increase outcomes for children who have witnessed abuse; this will be measured via evaluation forms to assess impact of service No. of children supported on 1:1 basis No. Children supported via group work	PCC Funding- Children's Worker Hinckley- £23,000	3 group work programmes delivered- 30 young people completed programmes. 51 children received therapeutic support. Impact on Health and Wellbeing increased from rating of 4 to rating of 9. Separate report showing outcomes, case studies and further statistics supplied to OPCC (PCC Office)
Prevention work to reduce harm caused by substance misuse including targeted support and awareness raising for young people	Reduction in harm caused by substance misuse- including legal highs Young people more aware of choices and risks around drugs and alcohol Reduction in risky behaviours(PCC	1 st April 2016-31 st March 2017	No sessions in schools Increased knowledge of young people	PCC Funding- Young People Prevention and Awareness Schools Work as detailed in Priority Making Communities Safer	This year delivered awareness sessions to 28 schools. We have engaged with 2439 young people delivering sessions on ASB, hate crime, personal safety, cyber bullying, legal high, drugs and alcohol.

	Outcome)				
Delivery of Home Security scheme for vulnerable people	Decrease in fear of crime Support for vulnerable people Vulnerable adults are safer (PCC Outcome)	1 st April 2016-31 st March 2017	No referrals to scheme Increased feeling of safety evaluation	PCC Funding- Home Security Scheme Hinckley-£2000	44 vulnerable people received home security fitting resulting in increased feelings of safety from 4 to 9 (with 0 being unsafe and 10 being safe)
Provide support for victims of scam mails. Educate frontline staff and ensure partnership actions to tackle.	Protect Vulnerable People Vulnerable adults are safer(PCC Outcome)	1 st April 2016-31 st March 2017	No people supported Training delivered Case studies of partnership work	Deliverable with existing resources	Support provided via trading standards to prevent repeat victimisation. Successful referrals have been made and positive outcomes achieved for victims. Staff awareness taken place to raise awareness of scam mails.
Continue to build relationships and joint working with LAC(Local Area Coordinator) scheme and CSP to ensure vulnerable people are connected to services	Protect Vulnerable People	1 st April 2016-31 st March 2017	Evidence of joint work No referrals from JAG(Joint Action Group) to LAC	Deliverable with existing resources	Good working relationships and core practise now established between JAGs and LAC.
Work to raise awareness of and tackle CSE (Child Sexual Exploitation) at a local level (including healthy relationship workshops with young people)	Protect vulnerable young people at risk of CSE Children and young people increase their Understanding of risky behaviours in relation to CSE/CA (PCC Outcome)	1 st April 2016-31 st March 2017	No. of awareness sessions with young people on heathy relationships Referral processes clear for victims of CSE	Majority deliverable within existing resources but some PCC funding (Young People Prevention and Awareness Schools Work) will help deliver schools work on healthy relationships	Healthy relationship work being delivered via schools and via 1:1 work via children's worker as appropriate County CSE Team provided roadshow at Hinckley- links made to ensure future link with countywide work. Referral processes and local worker in place.
Provide services for male victims of domestic abuse	Protect vulnerable people Victim is safer (PCC Outcome)	1 st April 2016-31 st March 2017	No male victims receiving outreach Evaluation of service	Funding would be needed to enable any continued service at a local level	Service now provided by countywide UAVA contract
To deliver campaigns and training to raise awareness and reporting of hate crime and encourage reporting of hate crime	Increase reporting of hate crime Increase in awareness of Hate Crime, what services/support available and how to report it (PCC Outcome)	1 st April 2016-31 st March 2017	No reported hate crimes Quarterly dashboard Evidence of awareness raising campaigns	PCC Funding- Campaigns as detailed in priority Making communities safer	Reporting of hate crime has increased. Face to face training delivered to staff and councillors. Delivered Black Roses event at Groby college in July. Worked with over 1000 young people over 2 days Community Forum event delivered on Oct 13 th to support National hate crime awareness week. Week

					long awareness campaign delivered in conjunction with county wide campaign.
Hoarding project- Widen the scope of agencies to try and provide a more effective intervention to hoarding	More effective, sustainable responses to hoarding	1 st April 2016-31 st March 2017	Number new agencies engaged in project	Funding may be needed to enable effective delivery of project	Progress made and we now have an appropriate multi- agency response in place for hoarding. This piece of work continues to be developed.

Strategic Priority: Making Communities and Neighbourhoods Safer

Core Objectives:

- Reduce offending particularly domestic burglary, vehicle crime and criminal damage
- Reduce re-offending by adults and young people
- Proactively tackle anti-social behaviour and continuously improve the quality of service and response to victims

Cross-cutting Theme: Reducing harm caused by substance misuse

ACTION(S) – what needs to happen	OBJECTIVE – what is the expected outcome? This should contribute to the above core objectives.	BY WHEN	PERFORMANCE MEASURE – how will we demonstrate the objective has been met?	BUDGET & FUNDING SOURCE – Specify if PCC funding would be needed. If not, where funding would come from.	UPDATE
Develop targeted campaigns plan. The plan needs to accommodate the ability to do more responsive campaigns that can be delivered to respond to emerging threats and issues in the local areas.	Reduce overall crime and ASB (PCC Outcome) Reducing harm caused by substance misuse Limit impact of seasonal crime	1 st April 2016 to 31 st March 2017	No campaigns delivered Evaluation of campaigns based on outcomes identified for individual campaign	PCC Funding Campaigns Hinckley- £4000	Campaigns plan in place. Campaigns delivered include: Cyber Safety Domestic Abuse Christmas Burglary Hate Crime Safer Driver Halloween Personal Safety
Deliver positive diversionary projects to reduce offending and reoffending	Reducing reoffending by Young people Overall crime is Reduced (PCC Outcome)	1 st April 2016 to 31 st March 2017	Number of outreach sessions No coaching sessions Outcome evaluation for young people Reduction in ASB in targeted outreach areas	An element of this will be delivered with existing resources. Funding needed to deliver effective programme, PCC youth and Diversionary funding 2016-17	Targeted ASB work with YOS and Streetvibe to tackle concerns in hotspot areas including successful work in Hinckley Town Centre. Outcomes fed back to OPCC on positive outreach sessions delivered by Streetvibe Young People's services. Diversionary holiday activities provided by community houses.
Deliver awareness and prevention in schools and other youth settings to enable young people to make informed choices (ensure link with new substance misuse prevention service from July 2016)	Reducing offending/ reoffending by Young people Increased knowledge of young people about crime, ASB and personal safety including ASB, drugs and alcohol, cyber bullying,	1 st April 2016 to 31 st March 2017	No.of young people engaged with Feedback from schools.	PCC Funding Young People Prevention and Awareness Schools Work Hinckley-£3400	This year delivered awareness sessions to 28 schools and children in other educational settings. We have engaged with 2439 young people delivering sessions on ASB, hate crime, personal safety, cyber bullying, legal high, drugs and alcohol.

	hate crime Reduction in risky behaviours(PCC Outcome)				
Establish links with behavioural partnerships to ensure links with children that are not attending school	Reducing reoffending by Young people Increased knowledge about crime, ASB and personal safety of young people who are not attending school including ASB, drugs and alcohol, cyber bullying, hate crime	1 st April 2016 to 31 st March 2017	Links with Behavioural Partnership in place	This may involve some use of PCC Funding(Young People Prevention and Awareness Schools Work)	Blaby And Hinckley staff attend Locality Hub and co-locate with Supporting Leicestershire Families staff Awareness sessions on ASB, drugs and alcohol delivered with children who have been excluded from school and and at a local children's home.
Deliver Schools based work to ensure young people know what anti-social behaviour is, the impact of anti-social behaviour and how to report it.	Proactively tackle anti-social behaviour Reduction in ASB (PCC Outcome)	1 st April 2016 to 31 st March 2017	Number of ASB sessions in schools Increased knowledge of participants via evaluation Number ASB incidents	PCC Funding Young People Prevention and Awareness Schools Work	This year delivered awareness sessions to 28 schools and children in other educational settings. We have engaged with 2439 young people delivering sessions on ASB, hate crime, personal safety, cyber bullying, legal high, drugs and alcohol. . We have delivered 15 dedicated ASB Buster sessions in Primary schools (Year 5 and 6) to promote positive citizenship and raise awareness of the impact of ASB.
Deliver awareness and prevention initiatives to reduce deliberate fires	Reduction in deliberate fires	1 st April 2016 to 31 st March 2017	No of deliberate fires	Deliverable with existing resources	Awareness sessions carried out during 28 school visits and with over 40 youth organisations including scouts/guides etc. Patch walks delivering anti-arson advice and signage carried out in 2 villages and 8 areas within Hinckley and Bosworth district. Arson prevention advice delivered to businesses within the Hinckley BID via ENDEAVOUR group. Deliberate primary fires -44. This is mainly attributed to deliberate car/vehicle fires. Deliberate secondary fires -32. Some of these are due to multiple incidents at one location. LFRS and HBBC have worked jointly to improve the security of this issue which has resulted in no further instances since October 2016.
Deliver a rural initiative to increase engagement with rural communities and reduce rural crime	Reduction in rural crime Better engagement with rural communities	1 st April 2016 to 31 st March 2017	No people signed up to fastex Prevention and awareness work completed in rural areas Engagement events/initiatives in rural areas	Most of this will be delivered within existing resources but it is estimated that approx. £500 of funding from PCC campaigns funding will be needed to support.	We continue to recruit members from across the Force area and as they join they are signed up to 'Fast TX' and Neighbourhood link. The original membership for the area of Hinckley and Bosworth (61) has been revisited over the last 12 months and to assist the process a new Rural Watch NPA Support Volunteer is now in place. Local police have been supplied with a mobile toolkit box complete with everything needed to carry out marking events etc. within the beat area. On the voluntary front we are now working in partnership with Leicestershire Horse Watch who has a strong presence in the area of the joint partnership. They have been supplied with a 'halo scanner' tack marking kit

					and CRE-Mark hi viz marking kits. Number of schemes across the joint partnership area has increased to 96.
Deliver public and partner prevention and awareness of cyber crime	Raise awareness of cyber crime	1 st April 2016 to 31 st March 2017	Completion of cyber crime prevention and awareness campaign and its associated evaluation	PCC Funding Campaigns as above	Cyber crime campaign delivered in Q3 Awareness raising with staff, community groups, parishes, business improvement district and residents promoting 3 key messages to reduce your chance of becoming a victim of online crime. This will be developed further in 2017-18.

Strategic Priority: Improving community confidence, engagement and cohesion

Core Objectives:

- Maintain good customer satisfactions levels
- Promote the positive impacts of the work of the Community Safety Partnership
- Promote community cohesion and active community engagement with the Community Safety Partnership

Cross-cutting theme: Reducing harm caused by substance misuse

ACTION(S) – what needs to happen	OBJECTIVE – what is the expected outcome? This should contribute to the above core objectives.	BY WHEN	PERFORMANCE MEASURE – how will we demonstrate the objective has been met?	BUDGET & FUNDING SOURCE – Specify if PCC funding would be needed. If not, where funding would come from.	Update
<p>Promote the CSP survey and conduct engagement exercises (KINECT)</p> <p>Share feedback from consultation regularly at the Tactical Group to ensure an appropriate operational response.</p>	<p>To understand our customer satisfaction levels and responds to concerns.</p> <p>Communities are satisfied with crime reduction and/or prevention services (PCC Outcome)</p>	<p>1st April 2016-31st March 2017</p> <p>Quarterly</p>	<p>Number of partner surveys completed.</p> <p>Evidence of operational responses to customer feedback via tactical groups</p>	<p>Activities can be funded within existing resources.</p> <p>Funding via PCC Funding Campaigns if needed to respond to customer feedback.</p>	<p>Customer surveys are now done all year round and fed into tactical operational responses.</p> <p>CSP consultation on priorities to inform new strategy delivered- 685 responses. Results fed into priority planning day in November to inform new Strategy. Action planning event to consult and engage partners and stakeholders in 2017-18 plans took place in February 17.</p> <p>As part of this consultation workshops with young people in schools took place to ensure views of young people were incorporated into new Strategy. Results have been shared with the schools that took part.</p>
<p>Deliver in-house communications training to key CSP staff</p> <p>Strengthen links between dedicated partner Communications Teams and use Tactical Group to agree communications.</p>	<p>Develop an effective communication plan that:</p> <ul style="list-style-type: none"> • promotes the positive work of the CSP • maintains community confidence whilst managing expectations <p>Communities are</p>	<p>Quarterly</p> <p>1st April 2016-31st March 2017</p>	<p>Communications is a regular agenda item at Tactical Group.</p> <p>Number of communications delivered in a variety of ways. Reported via CSP Exec.</p>	<p>Activities can be funded within existing resources.</p>	<p>Partner comms attend tactical group. Comms is a standing agenda item at tactical group.</p> <p>Second Joint CSP newsletter with communications distributed in Feb 17.</p>

	satisfied with crime reduction and/or prevention services (PCC Outcome)				
Use a variety of methods to engage young people in the work of the CSP and reinforce a positive relationship with partners.	Improve engagement between young people and CSP	1 st April 2016-31 st March 2017	Number of engagement activities taken place. Positive evaluation by young people.	Some activities can be funded within existing resources. This will also link to PCC Funding Young People Prevention and Awareness Schools Work	Consultation workshops with young people in schools took place to ensure views of young people were incorporated into new Strategy. This year delivered awareness sessions to 28 schools and children in other educational settings. We have engaged with 2439 young people delivering sessions on ASB, hate crime, personal safety, cyber bullying, legal high, drugs and alcohol. Prevent play – “going to extremes” to be performed in 10 schools
Raise awareness of action taken in relation to reported hate incidents/crime.	Promote community cohesion and increase confidence in reporting hate crime/incidents. Increase reporting of hate crime (links to PCC Outcomes for hate crime)	1 st April 2016-31 st March 2017	Communications delivered by most appropriate means.	Activities can be funded within existing resources.	National Hate Crime awareness week (Oct 8- 15 th)- raised awareness with public, parishes, voluntary sector. Front lines hate awareness training with councillors, staff and grounds staff.
Establish and Deliver PREVENT AGENDA actions plan at a local level: <ul style="list-style-type: none"> • Establish and raise awareness of local referral routes • Agree how partners share information with each other (e.g. Community Impact Assessments) • Develop a toolkit for communication of issues with local communities • Deliver work with young people • Roll out WRAP training for staff 	Establish and deliver local strategy re: PREVENT	1 st April 2016-31 st March 2017	Local action plans in place Robust procedures in place. Referral procedures developed and in use by key officers. Number of sessions delivered with young people and evidence of increased learning.	Prevent Agenda Funding has been made available to districts.	Local action plans in place. 10 sessions of the new alter ego Prevent play have been planned in schools. Training delivered. Regular updates at CSP Board.

